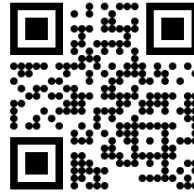


# Ahmed B.M. Elimam

Data Analyst



## WORK EXPERIENCE

### Modern Rabiyyah Trading Co., Jeddah, Saudi Arabia

*Dynamic company specializing in logistics and medical supply.*

#### Operations Quality Analyst

01/2023 – Present

- Utilized advanced data analysis techniques to identify trends, anomalies, and opportunities for improvement in quality metrics.
- Developed and implemented robust quality control processes for key performance indicators (KPIs), customer satisfaction, and sales, ensuring adherence to industry standards.
- Maintained meticulous documentation of quality control processes, inspections, audits, and corrective and preventive actions (CAPA).
- Conducted semi-annual quality audits, identifying areas for improvement and guaranteeing compliance with industry standards.
- Collaborated cross-functionally with various departments to ensure consistent adherence to quality standards across the organization.
- Provided comprehensive training and support to staff members on quality control processes, fostering a culture of continuous improvement.
- Managed supplier relationships to ensure compliance with stringent quality control requirements.

### Modern Rabiyyah Trading Co., Jeddah, Saudi Arabia

*Dynamic company specializing in logistics and medical supply.*

#### Accountant/IT Specialist

11/2020 – 12/2022

- Integrated Enterprise Resource Planning (ERP), Supply Chain Management (SCM), Customer Relationship Management (CRM), and Enterprise Risk Management (ERM) systems.
- Created Played a pivotal role in creating intuitive dashboards using SSRS and Tableau, effectively presenting and monitoring more than 30 Key Performance Indicators (KPIs) across various departments, enhancing operational insights.
- Streamlined operations, fostering cross-departmental collaboration and communication.
- Proactively recommended and implemented upgrades to the Oracle platform.

### Sudatel, Khartoum, Sudan

*DFM-listed Telecommunication services and IT Solutions company*

#### Business Analyst

01/2019 – 01/2020

- Orchestrated end-to-end data collection and assisted with the implementation of a data center.
- Analyzed market data in collaboration with a 7-member research team, presenting findings to management for informed decision-making.
- Conducted in-depth analysis of stock prices in the Dubai Financial Market (DFM) to facilitate market valuation predictions.
- Contributed to dividend distribution processes.

## PREVIOUS EXPERIENCE

**Financial Coordinator**, Public Eye, Maseru, Lesotho

01/2017 – 10/2018

**Business Analyst**, Tutor Investments, Bloemfontein, South Africa

01/2015 – 05/2016

**Assistant lecturer (Information Technology)**, UFS, South Africa

07/2010 – 12/2014

## CONTACT

- Jeddah, Saudi Arabia
- +966 56 687 0995
- [ahmed@abelimam.com](mailto:ahmed@abelimam.com)
- [www.abelimam.com/](http://www.abelimam.com/)

## SKILLS

### Hard Skills:

- Data Warehousing
- Google Big Data
- Data Visualization
- Survey Data Collection
- Data Modeling
- Data Analyses
- SQL Server Reporting Services

### Techniques:

- Predictive Analytics
- Google Big Query
- Data Visualization

### Tools and Software:

- R.
- Looker, Power BI
- Oracle & SQL
- Tableau
- Google cloud

### Languages:

- English (Native)
- Arabic (Fluent)

## EDUCATION

### University of the free state

Bachelor of Science

### Investment management and Banking

Bloemfontein, Free State

South Africa

01/2008 - 12/2011

## OTHER

- Certified ISO Professional.
- Certified Data Analysis.
- Certified in Microsoft Office.

